

2021 AGENCY LETTER DUE DATE CALENDAR

JAN	UARY					
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DECEMBER								
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New starts (new to transportation) and supplier changes due by 5:00 p.m. CST

Ownership changes - due by 5:00 p.m. CST

Transportation terminations - due by 5:00 p.m. CST Ex. No longer need gas service, returning to commercial service or dropping from supplier's pool to Oklahoma Natural Gas supply

Oklahoma Natural Gas Company Holidays (closed)

All customer account changes are effective the first day of the month. Ownership changes are not processed mid-month. Customers may request to have their natural gas meter turned off at any time, the account will remain active to the end of the month.

Dates are subject to change. All agency letters, returns to commercial service or Oklahoma Natural Gas supply and terminations are due in the month preceding the effective date. Example: The agency letter for a new start with a March 1st effective date is due February 1st.

Please send agency letters to: ONGBusinessDevelopment@onegas.com If you have any questions, please contact: 844-863-7762